



#### ORIGINAL ORIGINAL

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February 14, 2001

BY HAND

William Caton, Acting Secretary Federal Communications Commission 445 Twelfth Street, S.W. - Suite TW-A325 Washington, D.C. 20554 RECEIVED

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\*\*\*DERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Re:

Written Ex Parte Presentation

In the Matter of Performance Measurements and Standards for Interstate

Special Access Services, CC Docket No. 01-321

Dear Mr. Caton:

WorldCom submits the attached written *ex parte* presentation into the above-referenced docket.

Pursuant to section 1.1206(b)(1) of the Commission's rules, 47 C.F.R. § 1.1206(b)(1), an original and one copy of this presentation is being provided to you for inclusion in the public record of the above-referenced proceeding.

Sincerely,

Lisa B. Smith

Attachment

cc:

Uzoma Onyeije

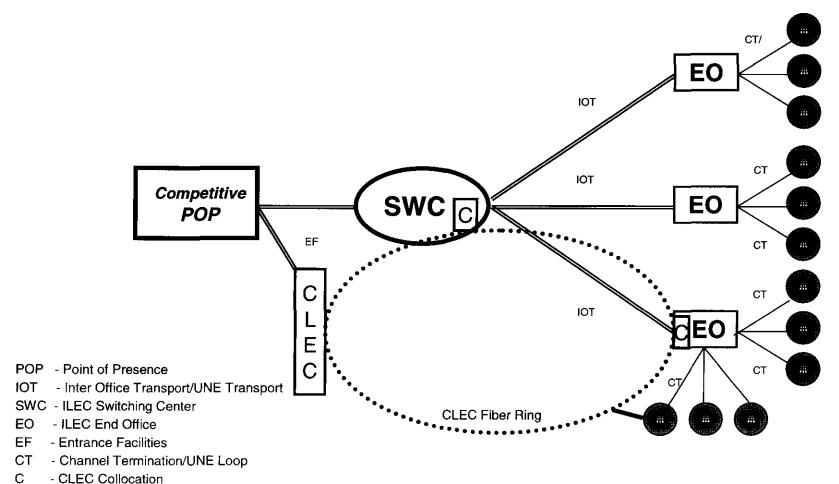
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#### ILEC Special Access: The Critical Need for Performance Measurements and Standards

Presentation to the NARUC Staff
Subcommittee on Telecommunications
February 2002

#### Special Access is:

- Dedicated (unswitched) link between the IXC/CLEC and its end-user
- Provided via the same facilities used to supply UNE loops and transport
- Usually the sole means for connecting to end user customers



# Access? Why not use UNEs (EELs) instead of Special

No "new construction" or "new combinations"

No "conversions" or "co-mingling"

ILECs play "hard to get" on EELS

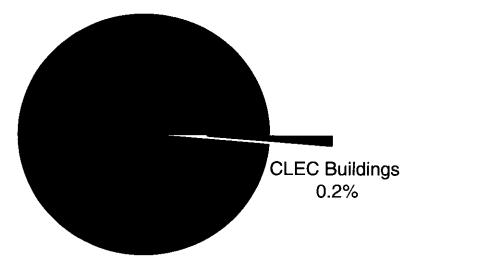
# Improving ILEC Accountability for Special Access Provisioning is a Business Imperative

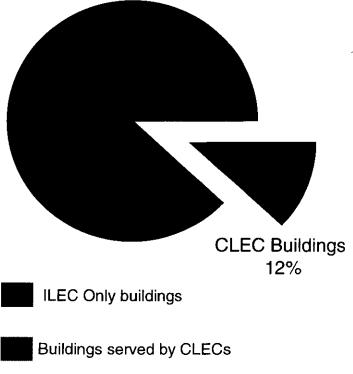
- Facilities-based competitive carriers with widely-varying business models share one common characteristic: they are heavily dependent on monopoly ILEC special access service to reach their business customers
- Chronic ILEC provisioning problems result in increased costs, revenue loss, harm to reputation, and customer "defections" back to the ILEC
- Absence of performance metrics for special access allows unpredictable service delivery, with no meaningful recourse
- ILECs have clear incentive and ability to discriminate, which will increase after 271 approval

## Even in the Most Competitive Areas, CLECs Serve a Small Fraction of Total Buildings

**Building Coverage in 23 Major MSAs** 

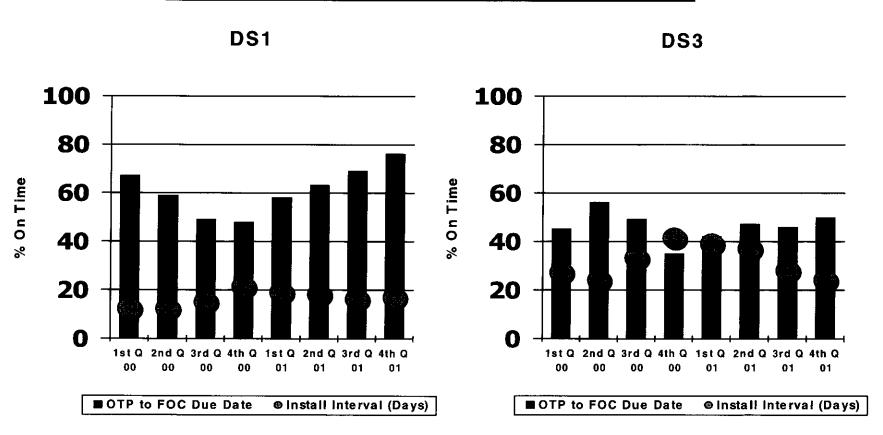
WorldCom Experience in Most Competitive Serving Areas



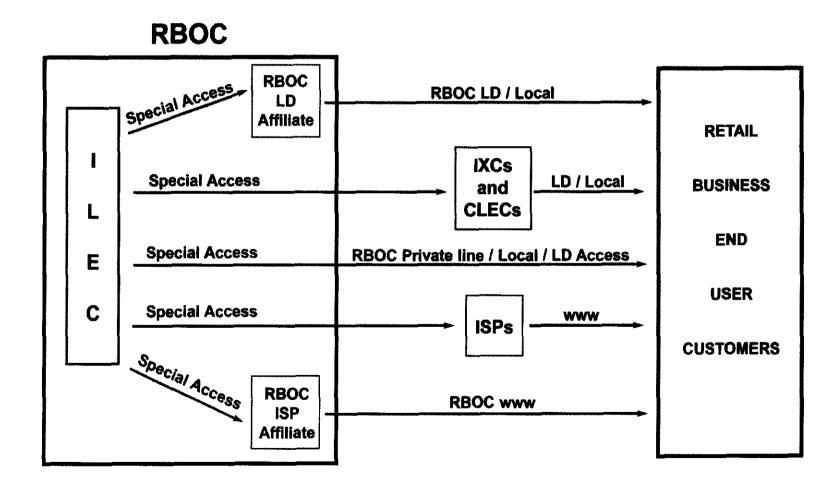


## ILEC Average Special Access Provisioning Performance

#### On Time Performance (OTP) and Installation Interval



# OPPORTUNITY AND INCENTIVE FOR DISCRIMINATION IN RBOC SPECIAL ACCESSS PROVISIONING



### Findings from a Recent Comprehensive Review of Verizon Special Services by the New York Public Service Commission

- Services are critical to the development of local competition, and to the NY economy
- VZ remains the dominant provider of special services
- VZ's provisioning performance is "significantly below target"
- VZ treats other carriers less favorably than its own end users
- FCC should take action with regard to interstate circuits

# What is WorldCom Seeking From State Commissions?

- FCC NPRM asks for comment on "the extent to which state commissions could play a role regarding interstate special access services."
- WCOM believes the states have a vital role to play in reviewing all RBOC special access services
  - Emphasize importance to state's businesses and economy
  - Review level of "last mile" market power in your state
  - Adopt/support strong, reliable Performance Measures and Standards
  - Inquire into potential discrimination issues